Item No 9

Warwickshire Waste Partnership

19th Dec 2018

Waste Partners Report

Recommendations

(1) The Waste Partnership is asked to acknowledge the updates on the various waste activities taking place in each area since the last partnership meeting in September 2018.

1.0 Introduction

1.1 This report provides an update on the various waste initiatives taking place in each authority area.

2.0 North Warwickshire Borough Council

- 2.1 The trial of bags to replace paper and card inserts has now concluded and feedback from the residents and crews who took part in the trial is currently being evaluated with a final report on the way forward going to the Council's Community & Environment Board in January next year.
- 2.2 Following the joint tendering exercise with Coventry City Council, EMMAUS, a local charity which helps the homeless, has been chosen to carry out the bulky waste collection service from 3rd December onwards.
- 2.3 New collection calendars gone online. All waste collections will be suspended for a week over Christmas with green waste collections being halted for four weeks from mid-January to mid-February.
- 2.4 A two year extension to the contracts for reprocessing the Council's kerbside recyclables has been negotiated with the Council's contractors and agreed by Board.
- 2.5 The waste management service took part in #OurDay on 20th November tweeting updates on the numerous frontline and support services which the Council provides on a daily basis.

3.0 Nuneaton & Bedworth Borough Council

3.1 Depot

- a) Gresham Road Depot is now operational and we are undertaking most operations with the exception of some sweepings due to drainage requirements, which should be resolved early New Year.
- 3.2 Refuse and Recycling
 - a) Have started receiving new refuse vehicles and should have all 6 delivered by end of November.
 - b) Dates agreed for Christmas and New Year 2018/19 working and sent to WCC for information.
 - c) Additional resources put into the refuse collection budget to respond to increased pressures due to new developments. A full reconfiguration exercise is currently being undertaken.
 - d) Recycling MRF contract and collections agreement, commenced 22nd October 2018 with H.W. Martin Waste Ltd and Coventry City Council. The changeover has gone very well and has been a smooth transition. Additional materials to be introduced to the service in the New Year.
 - e) Trade Recycling rounds as part of our commercial waste partnership with Coventry to be launched in the New Year which will replace the previously free cardboard collection.
 - f) NBBC green waste second bin charging has been introduced and has been generally well received by most residents. If agreed at full cabinet, full green charging to be introduced and go live from start of February 2019.
 - g) In-cab technology trials are almost complete for both green and black bin crews, hoping to be ready to go live in early 2019.
- 3.3 Promotions/Communications
 - a) Christmas collection change communications have been prepared ready to deliver; these include: hangers, collection calendars, social media campaigns and reminders, inclusion in council and partners magazines, recorded message on customer service line and posters for town centres and corporate buildings. Hangers to be used to enable communicating green charging scheme at the same time.
 - b) Communications for the inception of the new recycling contract materials to be launched in the New Year.

- c) Website pages created to include promotion of home composting, linking to WCC pages – using green charging as a platform to promote this.
- d) Recycle week promotions during September went well, daily roadshows throughout the town and local business' with WCC support.
- 3.4 Enforcement
 - a) Enforcement Partnership contract awarded to 3GS, due to begin a soft launch during December 2018. Agreement to include PSPO alcohol, littering, fly tipping and dog fouling enforcement.

4.0 Rugby Borough Council

- 4.1 Undertaking trial loads of domestic waste to W2R with Warwickshire County Council.
- 4.2 Route optimisation on going for our domestic refuse and recycling rounds.
- 4.3 Garden waste subscription 23,108 overall 50% take up.
- 4.4 Driver training programme currently 6 refuse loaders / Street cleansing operatives qualifies as relief class 2 drivers.

5.0 Warwick District Council

- 5.1 WDC's working partnership with Rugby Borough Council on Environmental Enforcement has started with particular focus on fly tipping and accumulation of waste on properties (particularly concerning HMO/Student properties). Since May this year over 200 section 46/47 letters have been issued, and due to the delay in signing off the Service Level Agreement we have extended the agreement with RBC to run until March 2020.
- 5.2 Following a review of Warwick District Council's existing service-specific enforcement polices it was agreed that a single policy for all services would be created in line with the Regulators' Code. In October WDC's Executive Council agreed a new enforcement policy.
- 5.3 With the start of the new university academic year, we have posted out just under 1900 welcome postcards to known student properties, posted out approx. 450 letters to known student landlords, undertaken a 4 week social media campaign aimed at students and sent out an email to all returning 2nd, 3rd and 4th year students via Warwick Student Union, and attended a student welcome event organised by Warwick Student Union. This is to support a reduction in the number of waste related issues created by the new student intake each year.

- 5.4 We have begun our Christmas communications for the changes to refuse and recycling collections over the 2 week festive period. This will affect all properties so our communications campaign involves bin tags, direct mail postcards, newspaper and radio advertising, social media along with lots of other things to ensure the message reaches as many residents as possible.
- 5.5 The role out of the 80 additional litter bins across the District will begin in January 2019. This supports funding for an additional 100 collections a day from known problem areas.
- 5.6 Also our Overview and Scrutiny committee have asked for the following question to be raised at the WWP forum:
 - Would WCC consider reducing the charges imposed on builders at recycling centres to help reduce fly-tipping in the District?

6.0 Stratford-on-Avon District Council

- 6.1 The "Recycle Right" social media initiative has celebrated its first birthday.
- 6.2 A review has taken place to see the effectiveness of the initial batch of flats recycling bags. In most cases the findings are positive on the quality of material being deposited.
- 6.3 The local environmental quality enforcement policy has been adopted by SDC cabinet and publicized and is available on our website.
- 6.4 We are working on duty of care advice / enforcement for businesses.
- 6.5 Work has started on a project targeting contamination. This will include a communications campaign.
- 6.6 Initial work has started on the new waste management contract which commences in 2022.
- 6.7 The litter picking schedule is now on the SDC website to assist residents in knowing when this work is carried out.
- 6.8 A new executive director, Isabel Edgar Briançon, started on 1 November 2018. Isabel replaces Dave Webb who retires on 31 December 2018.
- 6.9 A further one tonne of batteries has been collected in our kerbside batteries, WEEE and textiles collection.

7.0 Warwickshire County Council

- 7.1 Communication activities update:
 - a) 9,630 subscribers received the November edition of the 'Warwickshire Recycles' e-newsletter, featuring: home composting; schools talks; reducing food waste; food waste recycling and Slim Your Bin. There is a Christmas edition this year and a 'Reduce Waste at Christmas' web page.
 - b) Slim Your Bin has recruited 728 'bin dieters' onto its 4-week training programme. We will be asking elected members from all local authorities to help to promote the scheme, along with our finalists from the Recycling Champion of the Year contest.
 - c) We are promoting opportunities to volunteer in waste minimisation, including: master composter; recycling champion; reuse shop volunteer; Repair Café volunteer; litter pick organiser.
 - d) We promoted home composting in the autumn and will do further promotion in NBB over the winter.
 - e) 8 schools have had a talk on recycling or composting this term
 - f) We are following up the food waste recycling pilot in Stratford District that took place this year with a questionnaire to residents. The questionnaire will also promote our ongoing campaigns to 3000 households. We are analysing results to establish which trial intervention was the most cost effective.
 - i. Provision of comprehensive resources and information;
 - ii. Provision of moderate resources and information;
 - iii. Provision of basic information / signposting
 - g) The countywide food waste recycling behaviour change campaign In to Win, continues across the county. At least 5542 households are now signed up.
 - h) All waste reduction behaviour change activity is promoted with regular posts on our social media accounts, with 1030 followers on Facebook (Warwickshire Recycles) and 795 followers on Twitter (@WarksRecycles).
 - i) We have donated a further £10,140 to Guide Dogs from proceeds from recycling textiles at the HWRCs. We have the opportunity to name another puppy-in-training.
- 7.2 Procurement and Contracts update:
 - a) The following extensions are being considered; recycling of streetsweepings, re-use shops and HWRC operation (Stockton and Wellesbourne), textile recycling, clinical disposal, waste site monitoring (gas and water), paint recycling.
 - b) Quotations currently taking place for asbestos reprocessing/disposal and reprocessing of leachate and recycling of tyres.

- c) A contract was awarded to Veolia for the haulage of some kerbside residual waste in Rugby to the W2R facility in Staffordshire for energy recovery.
- d) Ongoing market testing is taking place for carpet and mattress recycling.
- e) Body Worn Video Camera trial taking place at Princes Drive.

Background Papers

1. None

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